## Electric Assistance Program System Benefits Charge Reconciliation Report October 2011



## PUBLIC SERVICE OF NEW HAMPSHIRE

Electric Assistance Program
Number of Active EAP Participants by Discount Tier Levels and Amounts
As of October 31, 2011

|  | Number of Active Participants | Discount Tier* | \% per Tier Participants To Total Participants | Discount Amount |  | \% per Tier Discount To Total Discounts |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 484 | 1 | 1.8\% | \$ | 2,192.96 | 0.3\% |
|  | 3,880 | 2 | 14.5\% |  | 23,289.22 | 2.7\% |
|  | 5,086 | 3 | 19.0\% |  | 76,388.79 | 8.7\% |
|  | 5,469 | 4 | 20.4\% |  | 152,018.21 | 17.4\% |
|  | 5,937 | 5 | 22.1\% |  | 234,077.36 | 26.8\% |
|  | 5,962 | 6 | 22.2\% |  | 385,614.35 | 44.1\% |
| TOTAL | 26,818 |  | 100.0\% | \$ | 873,580.89 | 100.0\% |


|  |  |  |
| :---: | :---: | :---: |
| r | Discou | \% of Federal Poverty Guidelines |
| 1 | 5\% | 176\% to 185\% |
| 2 | 7\% | 151\% to 175\% |
| 3 | 18\% | 126\% to 150\% |
| 4 | 33\% | 101\% to 125\% |
| 5 | 48\% | 76\% to 100\% |
| 6 | 70\% | Up to 75\% |

## PUBLIC SERVICE OF NEW HAMPSHIRE

## Electric Assistance Program

## Aging Comparison Between EAP and Other Residential Customers

 As of October 31, 2011Average Bill (current month)
Average Past Due Amount
Total Included Accounts Receivable ${ }^{(1)}$
Number of Accounts ${ }^{(1)}$
Percent Past Due:
\% Past due 30 days
\% Past due 60 days
\% Past due 90 days

|  | EAP |  | Non-EAP |  |
| :---: | :---: | :---: | :---: | :---: |
|  | \$ | 63.76 |  | 98.41 |
|  | \$ | 146.03 |  | 161.84 |
|  | \$ | 1,708,410.04 |  | 38,497,814.80 |
|  |  | 26,793 |  | 391,191 |
| 38.53\% |  | 10,323 | 16.67\% | 65,212 |
| 45.80\% |  | 4,728 | 62.52\% | 40,770 |
| 30.71\% |  | 3,170 | 26.67\% | 17,392 |
| 23.49\% |  | 2,425 | 10.81\% | 7,049 |

${ }^{(1)}$ Includes all accounts.

