Electric Assistance Program System Benefits Charge Reconciliation Report October 2011

	<u> </u>	Public S	ervic	e of NH
Retail Delivery KWHs				639,581,858
SBC Low Income EAP Rate			\$	0.0015
SBC Low Income EAP Billed Amount			\$	959,372.79
Interest on 10% Reserve Fund Balance ⁽¹⁾ SBC Low Income EAP Funding				119.59 959,492.38
EAP Costs Discounts Applied to Customers' Bills Payments to Community Action Agencies (2) Incremental Program Expenditures Pre-program Arrears Recovery	\$	873,580.89 222,099.14 3,631.59		
Total EAP Costs				1,099,311.62
SBC Low Income EAP Balance (Expenses exceeded revenues)			\$	(139,819.24)
Total amount due from State Treasury			\$	139,819.24
Program to Date Reserve Balance (1) Interest on reserve at 0.37761% \$372,886.38 * 0.37761% * 31/365 = \$119.59 (2) Reflects two-month advance on CAA contract for Program Year 2011 - 2012.			\$	372,886.38

PUBLIC SERVICE OF NEW HAMPSHIRE

Electric Assistance Program

Number of Active EAP Participants by Discount Tier Levels and Amounts As of October 31, 2011

	Number of		% per Tier Participants			% per Tier Discount
	Active Participants	Discount Tier*	To Total Participants	Disc	count Amount	To Total Discounts
	484	1	1.8%	\$	2,192.96	0.3%
	3,880	2	14.5%		23,289.22	2.7%
	5,086	3	19.0%		76,388.79	8.7%
	5,469	4	20.4%		152,018.21	17.4%
	5,937	5	22.1%		234,077.36	26.8%
	<u>5,962</u>	6	<u>22.2%</u>		<u>385,614.35</u>	<u>44.1%</u>
TOTAL	. 26,818		100.0%	\$	873,580.89	100.0%

*Discount Levels for PSNH:

% of Federal Poverty

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<u>Tier</u>	<u>Discount</u>	<u>Guidelines</u>
1	5%	176% to 185%
2	7%	151% to 175%
3	18%	126% to 150%
4	33%	101% to 125%
5	48%	76% to 100%
6	70%	Up to 75%

PUBLIC SERVICE OF NEW HAMPSHIRE Electric Assistance Program Aging Comparison Between EAP and Other Residential Customers As of October 31, 2011

Average Bill (current month) Average Past Due Amount
Total Included Accounts Receivable ⁽¹⁾ Number of Accounts ⁽¹⁾ Percent Past Due:
% Past due 30 days % Past due 60 days % Past due 90 days

E	<u>AP</u>	Non-EAP		
\$	63.76	\$	98.41	
\$	146.03	\$	161.84	
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\$	1,708,410.04	\$	38,497,814.80	
	26,793		391,191	
38.53%	10,323	16.67%	65,212	
45.80%	4,728	62.52%	40,770	
30.71%	3,170	26.67%	17,392	
23.49%	2,425	10.81%	7,049	

⁽¹⁾ Includes all accounts.